

Private Pool Villa Kouri The Sweet

Accommodation Terms and Conditions

Scope of application

Article 1 Accommodation contracts and related contracts concluded between this facility and guests shall be subject to the provisions of these terms and conditions, and any matters not provided for in these terms and conditions shall be governed by laws and regulations or generally established customs.

2. If this facility accepts special terms to the extent that they do not violate laws and regulations and customs, the special terms shall take precedence, notwithstanding the provisions of the preceding paragraph.

Application for accommodation contract

Article 2. Those who wish to apply for an accommodation contract with this facility must provide the following information to this facility.

- (1) Name of guest
- (2) Date of stay and expected time of arrival
- (3) Accommodation fee
- (4) Other information that this facility deems necessary

2. If a guest requests to continue their stay beyond the date of stay specified in paragraph (2) of the preceding paragraph during their stay, this facility will treat the request as if a new accommodation contract had been applied for at the time the request was made.

Conclusion of accommodation contract, etc.

Article 3. An accommodation contract shall be concluded when this facility accepts the application specified in the preceding article. However, this does not apply if it is proven that the facility did not give consent.

2. When an accommodation contract has been concluded pursuant to the provisions of the preceding paragraph, an application fee set by this facility, up to the basic accommodation fee for the period of stay (3 days if it exceeds 3 days), shall be paid by the date specified by this facility.

3. The application fee shall first be applied to the accommodation fee ultimately to be paid by the guest, and in the event of a situation to which the provisions of Articles 6 and 18 apply, it shall be applied in the order of penalty charges and then compensation, and the remaining amount, if any, shall be returned at the time of payment of the fee as specified in Article 12.

4. If the application fee under paragraph 2 is not paid by the date specified by this facility as specified in the same paragraph, the accommodation contract shall become void. However, this shall only apply if this facility has notified the guest to that effect when specifying the due date for payment of the application fee.

Special agreement not requiring payment of application fee

Article 4: Notwithstanding the provisions of the preceding Article, Paragraph 2, this facility may enter into a special agreement not requiring payment of the application fee under the same paragraph after the contract is concluded.

2. If, when accepting an application for an accommodation contract, this facility does not request payment of the application fee under the preceding Article, Paragraph 2, or does not specify a due date for payment of the application fee, this will be treated as having been accepted as having entered into the special agreement under the preceding paragraph.

Refusal to enter into an accommodation contract

Article 5: This facility may refuse to enter into an accommodation contract in the following cases.

- (1) When the application for accommodation does not comply with these terms and conditions
 - (2) When the hotel is fully booked and there are no rooms available
 - (3) When the person seeking accommodation is deemed likely to act in a manner that violates the provisions of laws and regulations, public order, or good morals in relation to the accommodation
 - (4) When the person seeking accommodation is clearly deemed to be carrying an infectious disease
 - (5) When an unreasonable burden is requested in relation to the accommodation
 - (6) When accommodation cannot be provided due to natural disasters, facility malfunctions, or other unavoidable reasons
- Guest's right to cancel the accommodation contract

Article 6: A guest may cancel the accommodation contract by notifying this facility.

2. When the guest cancels the accommodation contract in whole or in part due to reasons attributable to the guest (excluding cases where this facility has requested payment of the application fee by specifying a due date in accordance with the provisions of Article 3, Paragraph 2, and the guest cancels the accommodation contract before payment), this facility will charge a penalty. However, in cases where the facility has agreed to a special provision under Article 4, Paragraph 1, this will only apply if the facility has notified the guest of the obligation to pay a penalty when the guest cancels the accommodation contract when complying with the special provision.

If the guest does not arrive by 3:00 p.m. on the day of the stay (or three hours after the expected arrival time if the guest has been specified in advance) without contacting the facility, the facility may consider the accommodation contract to have been cancelled by the guest and process the matter accordingly.

Accommodation Registration

Article 7 Guests are required to register the following items on the day of the stay.

- (1) Name and address of the guest
- (2) For foreign guests, nationality, passport number, place of entry and date of entry
- (3) Date and scheduled time of departure
- (4) Other information deemed necessary by the facility

If the guest intends to pay the fee under Article 12 by a traveler's check, accommodation voucher, credit card or other means that can be used in place of currency, they must present these in advance at the time of registration under the preceding paragraph.

Room Use Hours

Article 8: Guests may use the guest rooms of this facility from 3:00 p.m. to 10:00 a.m. the following morning. In the case of consecutive stays, the guest rooms may be used all day except on the days of arrival and departure.

2. Notwithstanding the provisions of the preceding paragraph, this facility may permit the use of the guest rooms outside the hours specified in the same paragraph. In this case, the following additional charges will be charged. After 10:00 a.m., an additional charge of 1,500 yen will be charged for every 30 minutes.

Compliance with the Rules of Use

Article 9: Guests must comply with the Rules of Use posted in the information booklet established by the facility within the facility.

Business Hours

Article 10: The business hours of the main facilities of the facility are as follows. Detailed business hours of other facilities will be provided in the pamphlets provided, notices posted in various places, the information booklet, etc.

Payment of Charges

Article 11: The breakdown of the accommodation fees to be paid by guests shall be posted on the reservation site, etc.

2. Payment of accommodation fees, etc. in the preceding paragraph shall be made in currency or by an alternative method such as electronic payment approved by the facility.
3. Even if the guest voluntarily does not stay after the facility has provided the guest with a room and made it available for use, the accommodation fee shall be charged.

Liability of the Facility

Article 12: If the facility causes damage to the guest in the performance of the accommodation contract and related contracts or due to non-performance of these, the facility shall compensate for the damage. However, this does not apply if the damage is not due to reasons attributable to the facility.

In addition to making efforts to improve disaster prevention facilities, our facility has signed up for hotel liability insurance to deal with the unlikely event of a fire or other disaster.

Handling when contracted rooms cannot be provided

Article 13: When our facility is unable to provide a contracted room to a guest, we shall, with the guest's consent, arrange another accommodation with similar conditions as much as possible.

2. If our facility is unable to arrange another accommodation, notwithstanding the provisions of the preceding paragraph, we shall pay the guest a compensation fee equivalent to the penalty, which shall be applied to the amount of damages. However, if the inability to provide a room is due to reasons not attributable to our facility, we shall not pay the compensation fee.

Storage of guest's baggage or belongings

Article 14: If a guest's baggage or belongings are left behind at our facility after checking out, we shall store them for three months, including the day they were found, and if the storage period has expired, we shall destroy them. If there is an inquiry, we will send them to you cash on delivery.

2. Our facility does not handle any items deposited. Please note that we cannot be held responsible for any lost or stolen luggage.

Parking Liability

Article 15: When guests use our parking lot, our facility only lends the parking space and is not responsible for managing the vehicle. However, if the facility causes damage intentionally or negligently in managing the parking lot, we will be liable for compensation.

Guest Liability

Article 16: If the facility suffers damage intentionally or negligently by a guest, the guest must compensate our facility for the damage.

- (1) Our facility is not liable for accidents that occur because the guest does not follow the rules of use posted at the facility.
- (2) If a guest vomits due to drunkenness, etc., soils the bedding and carpet, making the guest room unusable, we will claim damages incurred during that time. The same applies if property in the guest room is damaged due to rough handling that is not normal use.
- (3) If a guest smokes inside the facility, a cleaning fee will be charged.

Regarding facility equipment

Article 17: Our facility aims to provide equal service to all guests. The equipment in the building is the property of our facility and is managed by us to ensure that all guests have a comfortable stay.

- (1) If a guest is found to have taken equipment from the facility outside the building, compensation will be charged.
- (2) Please note that if the rental key is lost, the actual cost will be borne by the guest.

Total amount to be paid by the guest

Accommodation fee: (1) Basic accommodation fee

Additional charges: (2) Additional food, beverage and other charges